

The following terminology applies to this Cookies and Privacy Policy, Terms of Use, and General Membership Terms and any or all Agreements: "Member", "You" and "Your" refers to you, the person accessing this website and accepting the Company's terms and conditions. "The Company", "Ourselves", "We" and "Us", refers to Syndico Limited. "Party", "Parties", or "Us", refers to both the Member and ourselves, or either the Member or ourselves.

1. Privacy Statement

We are committed to protecting and respecting your privacy.

Authorised employees within the company only use any information collected from individual customers on a need to know basis for the purposes set out in this policy. We constantly review our systems and data to ensure the best possible service to our customers.

This policy (together with our [Terms of Use](#)) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand how we will process your personal data. By visiting our website you are accepting and consenting to the practices described in this policy. For the purpose of the Data Protection Act 1998 (the Act), the data controller is Syndico Limited of 145-157 St John Street, London EC1V 4PW, England.

2. What Personal Data Do We Collect? We may collect and process the following personal data about you:

- Biographical data provided via our Facebook app (after you give Facebook your consent to share this information with us):
 - Name;
 - Email address;
 - Age range.
- Information submitted by you via forms on our website:
 - Telephone number (optional);
 - Post code;
 - Bike make, model, frame number, and value;
 - Photographs of your bike(s) and lock(s);
 - Claim data if you suffer a loss.
- With regard to each of your visits to our site we may automatically collect the following information:
 - Technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type;
 - Information about your visit, including the full Uniform Resource Locators (URL); page response times, length of visit to certain pages, page interaction information (such as scrolling and clicks).

This information is not shared with third parties and is used only within this Company on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above without your explicit permission.

3. What We Will and Won't Do With Your Personal Data

We will:

- Use your email address to contact you about our services from time to time;
- Share your name and bike data with other members of any syndicates you participate in;
- Share your Claim Data with other members of the syndicate upon which you are making a claim.

4. *We won't:*

- Provide your personal data to any third-parties without your explicit permission, unless required to do so by law;
- Share your contact details with other members;
- Share your bike data with members that are not in the same syndicate(s) as you (except as aggregated syndicate data);
- Store your personal data for more than a reasonable period of time considering the purpose for which the personal data has been collected (unless you are banned, in which case we will retain data relating to your identity only).

5. *In addition, please note that we may use the information we automatically collect about you to:*

- Administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- Improve our site to ensure that content is presented in the most effective manner for you and for your device.

6. **Use of Cookies on our Website**

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies. A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive. We use the following types of cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website.
 - **Analytical/performance cookies.** They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs.
 - **Functionality cookies.** These are used to recognize you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences.
7. Cookies used by us can be either first or third-party cookies. A first-party cookie is set by the website being visited. A third-party cookie is issued by a different website to that being visited. We use first-party cookies to keep track of who you are after authenticating your ID with Facebook so that we can display the information relevant to your account in our Members' Area. The only third-party cookies used by us are those provided by Google

Analytics and Digital Window. Here are the links to their respective cookie policies:

- [Google Analytics Privacy Policy](#)
- [Digital Window Privacy Policy](#)

You can choose to accept or decline cookies. You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

8. **Where We Store Your Personal Data**

Your data is stored on servers which are located within the European Economic Area.

9. **Access to Information**

The Data Protection Act 1998 gives you the right to access information held about you. We will provide you with a copy of any and all of your data we keep, on the proviso that you give us reasonable notice of such a request. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

10. **Changes to Our Privacy Policy**

If there are any changes to our privacy policy, we will announce that these changes have been made on our home page or on other key pages on our site. Please check back frequently to see any updates or changes to our privacy policy.

11. **Contact**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@cyclesyndicate.co.uk.

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Cycle Syndicate is a trading name of Syndico Limited. Syndico Limited is incorporated in England and Wales.

Registered Company No. 09055854. Registered Address. 145-157 St John Street, London EC1V 4PW, England

[Cookies and Privacy Policy](#)